



Mw. L.
van de Hoek,
general
practitioner



Dhr. J. Bader,
general
practitioner



Mw. dr. M.B.
Hemker,
general
practitioner

PRACTICE RULES

We want to help you as efficiently as possible, which is why the receptionist/assistant will ask what the complaint is that you wish to discuss with the GP. This is so we can estimate the length of the consultation.

If you cannot make it to your appointment, please call us and cancel 24 hours in advance. If you cannot cancel in time, then (in some cases) we are obliged to send you an invoice. You cannot declare this through your Health Insurer.

If the GP has requested additional tests we advise you to contact the practice for the results.

We prefer you to make appointments by phone. However if you prefer to do this via e-mail, a swift appointment is not possible. Please describe your complaint and include your name and date of birth in this e-mail.

COST SUPPLEMENTARY RESEARCH

GP care is free in The Netherlands; sometimes the GP wants additional diagnostic tests to be done. These will be charged to your Health Insurer by the relevant specialist/organisation. This often depends on your Health Insurance Cover. We have no knowledge of what or what is not reimbursed and we are not aware of rates. Our practice is not responsible for these costs.

SUPPORT HELP

In addition to our regular GP care we have specific office hours for e.g. counseling diabetes mellitus, cardiovascular diseases, COPD and/or for quitting smoking.

We also have 3 practice supporters from the GGZ, who support young people, adults and the elderly who may have psychological difficulties.

Our assistants have their own consultation hour, when they take blood pressure measurements, pap smears, earwax removal, give injections or spot warts. One of our assistants specializes in the caring of wounds. We also take blood, for tests the laboratory, at the practice.

Opening times

Monday to Friday from 8:00 to 17:00



Contact

Westlandgracht 91 hs

1058 TR Amsterdam

020 - 61 58 287

info@huisartsenwestlandgracht.nl

www.huisartsenwestlandgracht.nl

PHONE NUMBERS

- 020 - 61 58 287 press button 1 for urgent
press button 2 for repeat prescription(s)
press button 3 for
receptionist/assistant
- 020 - 61 73 263 Fax number
- 088 00 30 600 Huisartsenpost (emergency doctors'
number in Amsterdam) This number
can be called at weekends and after
17:00 if your complaint cannot wait
until the following morning 8:00.
- 112 For life-threatening situations

APPOINTMENTS *PRESS BUTTON 3*

- 8:00 - 17:00 To make an appointment. If you
would like a same-day appointment
please phone early.
- Before 11:00 To arrange a telephone consultation.
The GP will call you back between
11:00 and 14:00.
- 8:00 - 11:00 To have blood samples take, urine sam-
ples and/or to hand in GGD samples.

REPEAT PRESCRIPTION(S): *PRESS BUTTON 2*

This is only applicable for medication we have
previously prescribed for you.

- 8:00-17:00 For repeat prescription(s) to get the
receptionist/assistant on the line.
- 17:00-8:00 For repeat prescription(s) you can
leave a message on the answering
machine.



SCHEDULE

Monday	M. Hemker J. Bader (+evening consultation)
Tuesday	M. Hemker (until 2:30) L. vd Hoek
Wednesday	J. Bader L. vd Hoek
Thursday	M. Hemker J. Bader L. vd Hoek (afternoon)
Friday	M. Hemker (until 2:30) J. Bader (afternoon) L. vd Hoek

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